Qlik Q
LEAD WITH DATA

INFOGRAPHIC

Data is the golden thread of healthcare stability

ABOUT

NHS
University Hospitals of Morecambe Bay
NHS Foundation Trust

365k people catered for

7,000 staff deliver services

1,000 square mile catchment
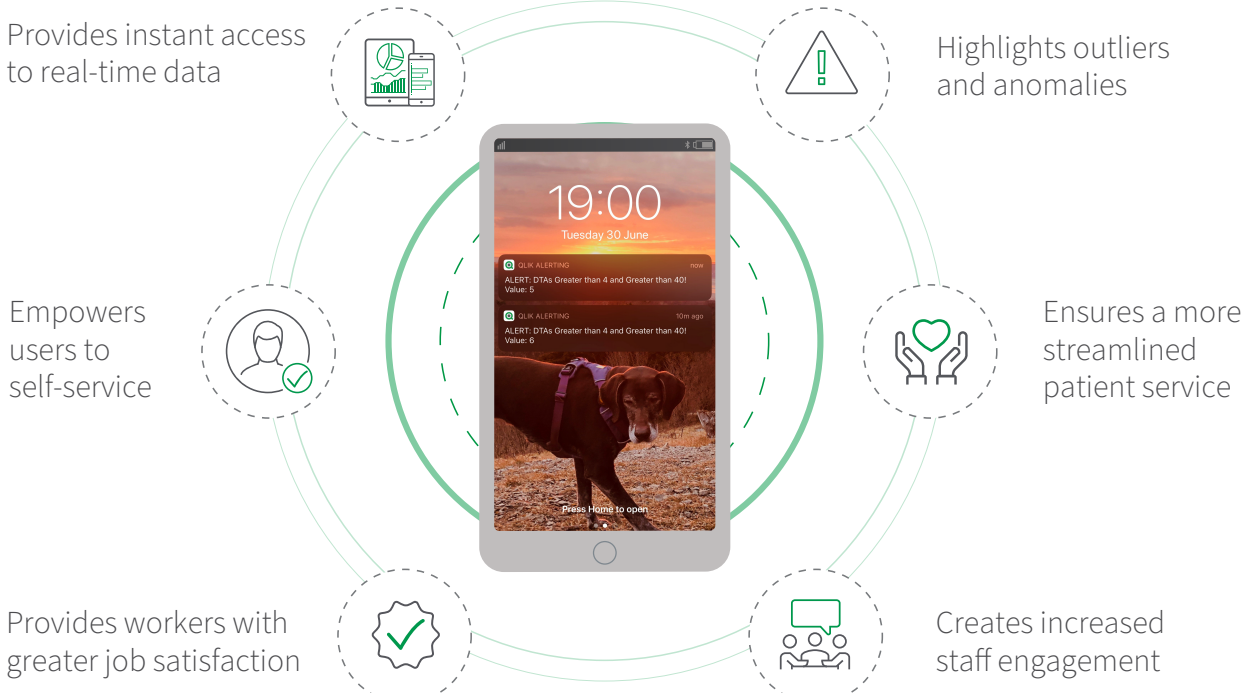
3 hospitals as well as community healthcare premises

Challenges

- Cope with servicing a wide geographic area
- Reconcile financial constraints with growing demand
- Obtain real-time access to a single source of data
- Ensure adequate bed and staffing availability
- Combat bottlenecks and meet emergency demands
- View status of all hospitals at a moment's notice

> "With Qlik Alerting, we can now reach many more people by both centrally delivering alerts and empowering users to self-service. For us, it's a game-changer. We get increased staff engagement, greater satisfaction and more data-driven decisions."
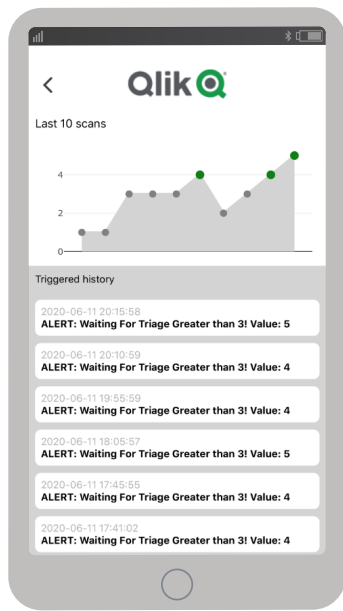>
> **Rob O'Neill**
> Head of Information, UHMB NHS Foundation Trust

The creation of the Qlik Sense Command Centre

- Provides instant access to real-time data
- Highlights outliers and anomalies
- Empowers users to self-service
- Ensures a more streamlined patient service
- Provides workers with greater job satisfaction
- Creates increased staff engagement

Enhancing the command centre through Qlik Alerting

- Calculates pressure points and escalation levels
- Reaches and increases engagement with new staff groups
- Supports live patient flow through inpatient admission alerts
- Proactive daily alerts provide clarity and clear insight
- Promotes mobile-first strategy, allowing staff to access apps remotely
- Optimised user experience drives user empowerment

> "Qlik Alerting dramatically helps us cut through the noise and target users with actionable data based on specific criteria and executive insight."
>
> **Rob O'Neill**
> Head of Information
> UHMB NHS Foundation Trust

#datasaveslives: actionable and predictive frontline healthcare

How the Qlik Sense Command Centre with Qlik Alerting help the trust to manage patient welfare

Presents accurate and real-time views of patient journey

Delivers live incoming data from ambulances

Identifies patient condition

Anticipates surges in demand

Monitors positive and negative results

Eliminates A&E bottlenecks

Educates with internal acute hospital analytical command centre

Reduces pressure on hospital through telephone triage

Ensures adequate beds available

Predicts wider healthcare needs

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